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Mayor

**Carey Smith**  
Interim City Administrator



**Debra L. Bivens**  
Interim Finance Director

**City of Georgetown**  
FINANCE DEPARTMENT

Dear Valued Customer,

The City of Georgetown is pleased to announce the implementation of the Advanced Meter Infrastructure (AMI) project! The system is designed to deliver electricity and water from suppliers to consumers using two-way digital communications. Its purpose is to manage energy usage, increase reliability, and provide enhanced customer service. We will be replacing your existing electric and water meters with an Advanced Metering Infrastructure (AMI) meter. The new meters will allow the City to read your meters remotely.

The City has partnered with Cooper Power Systems, a world leader in metering solutions, to make this project a success. In order to read your meter remotely, we will be replacing both your electric and water meter. **Your electric meter will be replaced during the month of October and your water meter replacement will follow in November.** Shortly after the City meter staff read your meter in October, the Cooper Power Systems installers (Vanguard Utility Services) will change out your electric meter (the same schedule will hold true for your water meter change out in November). Please remember that the City requires a three (3) foot clearance from all obstructions around your electric meter.

When your meters are changed out, *you can expect:*

- A brief interruption in your electric and/or water service.
- To reset your electronic devices, such as clocks and appliances.
- Continued visits from meter readers until project implementation is complete.

When implementation is complete, *you can expect:*

- Near real-time meter readings and information.
- Historical information on your usage.
- Flexibility of billing due dates.
- On some accounts, cut-ons and cut-offs will be performed remotely.

If you have any questions, or for the most up-to-date information, please visit our website, [www.cogsc.com/meterproject](http://www.cogsc.com/meterproject), or call (843) 545-4554.